



GROUP TENNIS LESSONS WITH JASON'S TOTALLY TENNIS



POLICY

Welcome to the Jason's Totally Tennis Coaching Program, we hope you enjoy your lessons with us.

The Jason's Totally Tennis Coaching Program operates at Bromley Lawn Tennis Club and South Hill Woods Tennis Club.

By attending our coaching lessons you are agreeing to the terms and conditions below

Players'/Parents' Responsibilities

- **All lessons must be booked and paid for before attending the class. We reserve the right to turn away anyone that has not paid for their lesson.**
- Once booked lessons are non refundable, if you need to change your lesson (day or time) we will do our best to accommodate your request.
- If you miss a session you may be able to make it up at our discretion – we do not refund for missed lessons unless we have cancelled them.
- Holiday courses may not be used to make up missed term time sessions.
- You **MUST** advise us of any changes to contact details (email or phone number)
- All requests to change groups must be done via the office – please do not just inform your coach

Jason's Totally Tennis Responsibilities

- Lessons cancelled by us will be issued as a credit which will be passed back to the client at the start of the following term.
- Jason's Totally tennis will refund if you/your child has a **prolonged** period of injury. The first 4 weeks after informing us of the injury are not covered, you will be refunded for the fifth missed lesson onwards.
- Jason's Totally Tennis may on occasion take photos of group coaching or events & use these images on our website & Social media platforms. If you do not wish for your/your child's image to be used please email enquiries@jasonstotallytennis.com.